

# **Book a Medical Appointment**

## **About the Service**

This service enables customers to schedule an appointment with a doctor at any of the primary healthcare centers and hospitals of the Emirates Health Services, as well as to manage, reschedule or cancel appointments

{c1da060b-d67b-471c-bc92-2d54f6326097}

## **Service Process**

- Via digital services channels: Register in the digital-services, create user name and password (If not yet registered), and loginCheck the list of available appointments at the health facility concernedSchedule an appropriate appointmentManage the appointment by modifying or canceling itThe appointment will be confirmed via email or SMS message
- Via other channels The available appointments are reviewed by the assisting employeeThe opinion and consent of the patient is taken on the most suitable appointmentThe appointment will be confirmed via email or SMS message

## **Service Fees**

Free