

## **Renew of a Health Card**

## **About the Service**

This service enables patients to apply for the issue of a new health card instead of an expired one, which entitles its holder to receive medical services through EHS facilities.

## **Service Process**

- Smart Service using a valid Emirates ID card:
- Create the request through the smart service, either through the online service or at typing centers.
- Pay the service fees.
- The request is reviewed by the designated health registration officer
- If approved, a text message and email are sent to the applicant confirming the approval
- Upon receiving approval, the applicant can avail the service.
- In case of rejection and return of the application, the applicant can modify the request and resubmit it for approval

## **Service Fees**

UAE citizens: 20 AED.

GCC citizens: as follows

20 AED (GCC Resident)

50 AED (GCC Visitor) "The Card Validity is 1 year"

Expatriates: as follows:

100 AED (Resident ) "The Card Validity is one-year validity"

50 AED (Visitors) "The Card validity is 3-months"

Other Fees:

**15 AED Smart Application Fees** 

Bank service charge

Additional charges will apply in case submitting the application through typing center channel