

Issue of a Health Card for people of determination

About the Service

This service enables the people of determination from residents/ expatriates to submit a request to issue a health card that entitles its holder to obtain free medical services from EHS.

Service Process

- Register in the digital-services by UAE PASS
- Create an application for obtaining a health card for people of determination.
- The application is checked by the concerned Medical Committee
- In case of approval, a text message will be sent to the customer with the approval.
- Pay the service associated fee.
- The customer can benefit from the service after obtaining the approval of the Medical Committee for the Disabled and completing the payment.

Required Documents

- Copy of valid Emirates ID card
- A copy of a valid passport.
- A valid residence copy.
- A medical report issued by a government medical facility that does not exceed 3 months.

Conditions & Requirements

1. The medical committee should approve the medical report.
2. The validity period of the health card is one year from the date of its issuance.
3. The identity card must be valid when submitting an application for a health card.
4. An E-health card is issued, whether new or renewed, and is linked to the Emirates ID card. The validity of the health card is not linked to the validity of the Emirates ID card.
5. Health Cards may be renewed no more than one month before the expiration date.
6. An individual user can submit 10 transactions during the year, either for himself or any family members, by Login to the service via UAE PASS
7. This card is available to people of determination from expatriates of other nationalities only. The UAE national may benefit from the same health services as soon they obtain the regular health card."

Service completion duration

- 8 working days, extendable as follows:Applying for the service: 3 minutesShowing the report to the concerned medical committee: 7 working days extendableIssuance of Health Card: 5 minutes

Service Fees

AED 50

Other Fees:

15 AED Smart Application Fees

Bank service charge

Additional charges will apply in case submitting the application through typing center channel

Service channels

EHS Website

Typing Centers

Service locations

- EHS Website: <https://hcr.ehs.gov.ae/OnlinePortal>

Support

info@ehs.gov.ae

{579330a9-bd98-4ea0-a4d6-5abfd61db36a}

Target audience

- Patients (people of determination) from expatriates/ residents

Department name

Finance & Budgeting Department

Sector name

Finance & Support Services Sector

Main Service

Health Cards

Service Code

400-13-007-000

Service Type

Transactional

Sub Service Type

Variation

Service Classification

Notes

This service is linked with the following services:

- Government Health Authorities: Issue Medical report
- Ministry of Health and Prevention: approval of the medical committee.

Good Health And Well-Being