

Submit Suggestions

About the Service

This service enables customers to submit their suggestions and ideas on various aspects related to EHS's scope of work, including the services provided, services provision methods, the work environment, or the employees. EHS studies and evaluate these suggestions and responds to the customers.

Service Process

- log in with your UAE PASS account.
- Submits suggestion.
- Respond to the customers suggestion

Required Documents

- Valid Emirates ID

Conditions & Requirements

1. Suggestion submitted are limited to those related to the scope of work of the Emirates Health Services Corporation. The Corporation is committed to maintaining the confidentiality of the information provided by the customer. Personal information (Valid Emirates ID - email - Contact number) Text of the proposal and details.

Service completion duration

- 14 working days

Service Fees

Free

Service channels

Call Center

Email

EHS Website

Customer Happiness Centers

Live Chat

Social Media Channels

Service locations

- Service delivery centers
- Various service delivery sites spread across the country and available on the institution's website via the following links: [Health Care Facilities](#)
- Email: info@ehs.gov.ae
- EHS website

- Electronic chat is available via the website.
- Social media (Twitter - Facebook - Instagram - Radio and TV) around the clock
- Call center: 8008877.2

Target audience

- All categories of customers.

Service Type

Transactional

Sub Service Type

Variation

Good Health And Well-Being