

Emergency

About the Service

This service enables patients of all age groups of the community to access emergency health services in accordance with approved international standards (ESI) 24 hours/7 days per week.

Service Process

- Registration at ER reception
- Classification of the case in the evaluation room and prioritization
- Clinical examination by an emergency doctor
- Direct treatment or referral, depending on the case

Service Fees

Service fees are based on the classification of the case treated by the medical team:

Levels 1 to 2: Free and in the case of presence of a valid health insurance, service fees are applied according to the service pricing guide for non-citizens.

Levels 3- 4 to 5: Service charges are applied as per the approved fees.