

# **Mental Health Services**

## **About the Service**

This service provides psychiatric care for patients of all ages in outpatient clinics in hospitals.

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## **Service Process**

- Register in the digital-services, create user name and password (If not yet registered), and login.
- Book an appointment
- Arrive on time and register at the reception
- Clinical examination will be conducted by the doctor
- Any required tests will be conducted
- Monitor the condition as per the doctor's instructions
- Dispense the medicines from the pharmacy "If needed".

## **Required Documents**

- Copy of patient's valid ID
- Valid Health Card
- Medical referral to reserve an appointment in specialized outpatient clinics in hospitals

## **Conditions & Requirements**

1. Cases are referred from emergency or primary health care centers or internal departments.

## **Service completion duration**

- 30 to 90 minutes

## **Service Fees**

Service fees are applied as per case.

## **Service channels**

Service Delivery Centers

## **Service locations**

- Emirate of Dubai Al Amal Hospital
- Emirate of Sharjah Al Qassimi Hospital, Kuwait Hospital- Sharjah, Khorfakkan Hospital, AlQassim Hospital for women and children
- Emirate of Fujairah Fujairah Hospital
- Emirate of RAK Ibrahim bin Hamad Obaidullah Hospital, Shaam Hospital

## **Target audience**

- Patients (all ages)

**Department name**

Mental Health Department

**Sector name**

Clinical Services Sector

**Main Service**

Specialized Medical Services

**Service Code**

400-21-005-000

**Service Type**

Social

**Sub Service Type**

Variation

**Service Classification**

Good Health And Well-Being