

# Mobile Healthcare

## About the Service

This service enables elderly people and people of determination who do not have access to health services to have the healthcare services in their homes. This service enhance their sense of safety and support in a family-like environment while maintaining their dignity and privacy. This service also reduces the burden on hospitals and the complications of chronic diseases.

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## Service Process

- Register in the digital-services, create user name and password (If not yet registered), and login
- The customer submits the required documents.
- An appointment will be made for the team concerned to visit the home of the patient/service recipient to assess the situation
- The patient and his/her family will be informed of the acceptance or rejection of the patient along with the reasons
- In the event of acceptance, the patient or guardian (if not capable) must sign an acknowledgment of the home healthcare
- A schedule of home visits will be determined for those accepted

## Required Documents

- A valid Health Card
- A valid Emirates ID card
- A detailed medical report stating the medical condition

## Conditions & Requirements

1. This service is restricted to UAE citizens who are eligible for the home healthcare program as follows: Those who for whom it is difficult to access health services due to problems with movement or paralysis Bedridden people who need continuous health monitoring Patients with mental and intellectual illnesses who require home healthcare The patient or his/her guardian (if not capable) must sign an acknowledgment of home healthcare services

## Service completion duration

- 15 working days

## Service Fees

Fees are determined according to the case, approved regulations and the procedures implemented

## Service channels

Service Delivery Centers

EHS Website

EHS Application

## Service locations

- The service is available at the following primary healthcare centers:
- **Emirate of Fujairah:** Kholaybiyah Health Center, Al Faseel Family Health Promotion Centre
- **Emirate of Ras Al Khaimah:** Julphar Health Center, Al Manaie Health Center, Ras Al Khaimah Health Center, Saif Bin Ali Health Center
- **Emirate of Ajman:** Mushairef Health Center, Al Hamedia Health Center, Al Manama Health Center, Muzairea Health Center

## Support

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## Target audience

- Patients, people of determination, and aged citizens of the UAE

## PDF Resources

- [Mobile Healthcare EN](#)

## Department name

Primary Healthcare Department

## Sector name

Clinical Services Sector

## Main Service

Community Outreach Services

## Service Code

400-18-002-000

## Service Type

Social

## Sub Service Type

Variation

## Service Classification

Good Health And Well-Being