

# **Mobile Healthcare**

## **About the Service**

This service enables elderly people and people of determination who do not have access to health services to have the healthcare services in their homes. This service enhance their sense of safety and support in a family-like environment while maintaining their dignity and privacy. This service also reduces the burden on hospitals and the complications of chronic diseases.

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## **Service Process**

- Register in the digital-services, create user name and password (If not yet registered), and login
- The customer submits the required documents.
- An appointment will be made for the team concerned to visit the home of the patient/service recipient to assess the situation
- The patient and his/her family will be informed of the acceptance or rejection of the patient along with the reasons
- In the event of acceptance, the patient or guardian (if not capable) must sign an acknowledgment of the home healthcare
- A schedule of home visits will be determined for those accepted

## **Service Fees**

Fees are determined according to the case, approved regulations and the procedures implemented