

# **Non-communicable Disease Clinic**

## **About the Service**

This service provides customers with access to services in non-communicable disease clinics, including integrated examinations for the prevention, early detection and treatment of non-communicable diseases (such as diabetes, hypertension or high cholesterol), conducted periodically and accurately through the best scientific methods.

## **Service Process**

- Register in the digital-services, create user name and password (If not yet registered), and login
- Book an appointment with the family physician for the first visit
- Get a referral to the NCD clinic and book an appointment
- visit the center with the required documents
- Visit the center 20 minutes before the appointment
- Receive the service and after completing the required procedures and analyzes on the day of the visit, a few days later, the patient is contacted by phone to discuss laboratory tests, agree on the treatment plan, and deliver the medication to the home.
- On the same day, two text messages are sent to the patient, the first informing the next appointment in three months, and the appointment will be done remotely by contacting the patient, and the second informing him that he must undergo laboratory tests for the periodic examination a week before the appointment.
- Another text message is also sent to the patient a week before the next appointment to remind him to visit the nearest health center for the periodic examination without the need to make an appointment or register for the examinations.

## **Required Documents**

- Valid Health Card
- Valid Emirates ID card

## **Conditions & Requirements**

1. Valid Health Card

## **Service completion duration**

- 15 - 20 minutes

## **Service Fees**

Fees are determined according to the case, approved regulations and the procedures implemented

## **Service channels**

EHS Website

Service Centers (Primary Healthcare Centers)

## **Service locations**

- **Dubai:** Al Aweer Health Center, Al Muhaisnah Health Center, Al Ittidad Health Center

- **Sharjah:** Al Riqqa Health Center, Khalidiyeh Health Center, Al Batayieh Health Center, Al Dhaid Health Center, Dibba Alhosn Health Center, Family Health Promotion Center, Kalba health Center, Khorfakkan Health Center, Alloulouiaiah Health Center, Al Rifaa Health Center.
- **Ajman:** Musheirif Health Center , Al manama Health Center, Al Madinah Health Center, Alhumaidiah Health Center.
- **Umm Al Quwain:** Al Khazzan Health Center, Falaj Al Mualla Health Center, Al Salama Health Center, Al raafa Health Center
- **Ras Al Khaimah:** Ras Al Khaimah Health Center, Al Jazeera Health Center, Al Digdaga Health Center , Al Rams health center, Al Mairid Health Center, Kadra Health Center, Abdulla Sharhan Health Center, Khat Health Center.
- **Fujairah:** Al Bidiya Health Center, Dhadna Health Center, Al Halah Health Center, Al Khalibia Health Center, Murbah Health Centr, Murshid Health Center, Qidfaa Health Center, Al Qurrayah Health Center, Al Siji Health Center, Wadi Seder Health Center, Al Madinah Health center, Al Tuween Health Center

## Target audience

- Patients (18 years and older)
- High risk individuals

## Department name

Primary Healthcare Department

## Sector name

Medical Services Sector

## Service Code

400-39-001-000

## Service Type

Social

## Sub Service Type

Variation

## Service Classification

Good Health And Well-Being