

# **Non-communicable Disease Clinic**

#### **About the Service**

This service provides customers with access to services in non-communicable disease clinics, including integrated examinations for the prevention, early detection and treatment of non-communicable diseases (such as diabetes, hypertension or high cholesterol), conducted periodically and accurately through the best scientific methods.

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#### **Service Process**

- Book an appointment with the family physician for the first visit.
- Get a referral to the NCD clinic and book an appointment.
- visit the center with the required documents.
- Visit the center 20 minutes before the appointment.
- Receive the service and after completing the required procedures and analysis on the day of the visit, a few days
  later, the patient is contacted by phone to discuss laboratory tests, agree on the treatment plan, and deliver the
  medication to the home.
- On the same day, two text messages are sent to the patient, the first informing the next appointment in three months, and the appointment will be done remotely by contacting the patient, and the second informing him that he must undergo laboratory tests for the periodic examination a week before the appointment.
- Another text message is also sent to the patient a week before the next appointment to remind him to visit the
  nearest health center for the periodic examination without the need to make an appointment or register for the
  examinations.

### **Required Documents**

- Valid Health Card
- · Valid Emirates ID card

### **Conditions & Requirements**

1. Valid Health Card

## **Service completion duration**

• 15 - 30 minutes

#### **Service Fees**

Fees are determined according to the case, apprpoved regulations and the procedures implemented

#### Service channels

Service Centers (Primary Healthcare Centers)

### **Service locations**

- Dubai: Al Aweer Health Center, Al Muhaisnah Health Center, Al Ittidad Health Center
- Sharjah: Al Raqqa Health Center, Khalidiyeh Health Center, Al Batayieh Health Center, Al Dhaid Health Center,

Dibba Alhosn Health Center, Family Health Promotion Center, Kalba health Center, Khorfakkan Health Center, Alloulouiaiah Health Center, Al Rifaa Health Center.

- Ajman: Musheirif Health Center, Al manama Health Center, Al Madinah Health Center, Alhumaidiah Health Center.
- **Umm Al Quwain:** Al Khazzan Health Center, Falaj Al Mualla Health Center, Al Salama Health Center, Al raafa Health Center
- Ras Al Khaimah: Ras Al Khaimah Health Center, Al Jazeera Health Center, Al Digdaga Health Center, Al Rams health center, Julfar Health Center, Al Mairid Health Center, Kadra Health Center, Abdulla Sharhan Health Center, Khat Health Center.
- **Fujairah:** Al Beddia Health Center, Al khulaibiyahHealth Center, Murashid Health Center, Al Qarya Health Center, Murbah Health Center, Qidfa Health Center, Dadna Health Center, Al Hala Health Center, Al Tawyeen Health Center, wadi al seder clinic, siji health Center.

# **Target audience**

• Patients (18 years and older)

### **Department name**

Primary Healthcare Department

#### **Sector name**

Clinical Services Sector

### **Main Service**

Chronic Disease Services

### **Service Code**

400-39-001-000

### **Service Type**

Social

# **Sub Service Type**

Variation

#### **Service Classfication**

Good Health And Well-Being