Urgent Primary Care

About the Service

This service is provided to individuals of all age groups by specialized doctors and nurses to treat emergency cases and treat diseases and injuries that require an urgent medical response.

Service Process

- Register in the digital-services, create user name and password (If not yet registered), and login
- visit the nearest primary health care center or take an appointment through the patient portal
- Registeration in the health center
- Examination by the nurse, and classify as an emergency case.
- Consultation by the doctor.

Required Documents

- Valid patient's Emirates ID card

Conditions & Requirements

1. The case should be classified as an emergency by specialists

Service completion duration

- 10 - 20 minutes

Service Fees

Fees are determined according to the issued regulations and the implemented procedures based on case Triage:

Triage 1,2,3: Free of charge

Triage 4,5: Fees applied

Service channels

EHS Website

Service Centers (Primary Healthcare Centers)

Service locations

- According to the working hours of primary healthcare centers, available at: www.ehs.gov.ae/en/services/health-care-facilities

Target audience

- Patients (all ages group)

Department name

Primary Healthcare Department

Sector name

Clinical Services Sector

Main Service

Family Medicine

Service Code

400-20-002-000

Service Type

Social

Sub Service Type

Variation